



February 4, 2025

To: Backflow Prevention Assembly Testers (BPATs), Plumbers, Builders, Fireline Contractors, Irrigators and Customer Service Inspectors:

This letter serves to inform you of the new procedures and requirements for delivering Backflow Prevention Assembly Test Reports to Laguna Madre Water District. The WD has partnered with SC Tracking Solutions LLC (SCTS), a web-based software tool used to track, catalog, and confirm the validity of testers, inspectors and inspections.

Announcements:

March 1, 2025 PROGRAM START: All existing and new Backflow Prevention Assembly Test Reports are required to be reported through the SCTS tool at www.sctrackingsolutions.com as of 12AM.

PERMANENT WATER SERVICE WILL NOT BE TRANSITIONED TO THE HOMEOWNER UNTIL THE PASSING BACKFLOW REPORTS ARE RECEIVED.

Registration:

1. To register for the first time, go to www.sctrackingsolutions.com and create a login. All Backflow Prevention Assembly/CSI Test Reports will be uploaded to this website.
2. Next, upload, fax, or email current company documentation, professional license(s), Texas Commission of Environmental Quality (TCEQ) BPAT license, liability insurance, gauge calibration reports, confined space and fire permits (if applicable), and driver's license. Please ensure all documents are current.
3. Allow 24 hours for SCTS to cross-check information with state databases and issue a password.

Once you have a password, you can upload Backflow Prevention Assembly Test Reports. A Customer Catalog Number is issued to every commercial or residential property owner who receives the notice of compliance. Any missing reports that are due and/or past-due will be forwarded to the Laguna Madre Services Department for enforcement action as required.

SC Tracking Solutions Customer Service Phone #: 1-866-232-0174
SC Tracking Solutions Fax #: 1-866-410-1093
SC Tracking Solutions Email: cs@sctrackingsolutions.com

Required fees upon the completion of an inspection are as follows, please bid accordingly.

Commercial Backflow Install/Maintenance/Annual	\$15 Per Report, tax
Residential Backflow (Single Family Only)/Install/Maintenance/Annual	\$15 Per Report, tax
Annual BPAT/CSI Registration	Not Required at This Time
BPAT Insurance	Not Required at This Time
Confined Space Permit	Not Required at This Time

Sincerely,

Ray Martinez
Laguna Madre WD